



## TASKE Technology Solution Now Rated 'Avaya Compliant'

TASKE Contact 8.8 helps businesses improve service and performance levels by delivering real-time and historical call activity reports on inbound, outbound and internal calls.

**TASKE Contact 8.8**, a total solution for call management centers, helps managers and employees improve service levels and performance indicators. The application is now compliance-tested by Avaya for compatibility with Avaya Communication Manager 5.0. With the ability to report on call activity, monitor call center agent performance levels, respond immediately to changing call volume and agent availability, and control call center operating costs, TASKE Contact 8.8 is an essential tool for call center managers who want to keep connected to daily arising activity in Real-Time. As a Gold member of the Avaya DevConnect program, TASKE Technology is part of the program's initiative to develop, market and sell innovative third-party products that interoperate with Avaya technology and extend the value of a company's investment in its network.

"We are very happy with our on-going relationship with Avaya to support our customers' capacity for flexibility, consistency and speed of implementation that open standards-based platforms provide," said Steven Gray, Vice-President of Sales, TASKE Technology.

For more information on TASKE, visit: [www.taske.com](http://www.taske.com) , and to learn more about Avaya or the Avaya DevConnect program, go to: [www.avaya.com](http://www.avaya.com), and [www.avaya.com/devconnect](http://www.avaya.com/devconnect).